

Sinews Online App

LEARN TO USE OUR NEW APP FOR YOUR VIDEOCONSULTATIONS

Hello. Do you have a video consultation?

Your access code to join the video consultation

🔒 Insert your code

I agree to the <u>terms of use and the</u> privacy policy.

JOIN

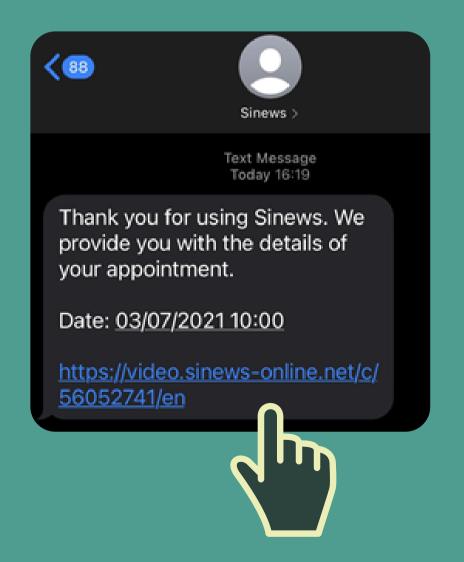


From the App-store of your Iphone or the Playstore of your Android, look for our application. Just search for Sinews MTI or Sinews and hit download.

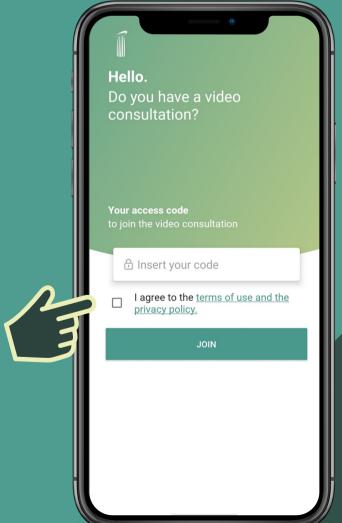
Once installed on your mobile you can access your video calls through two methods:

1ST METHOD: FROM THE SMS

1.Open the SMS you've received with a link to access the video consultation and tap on the link

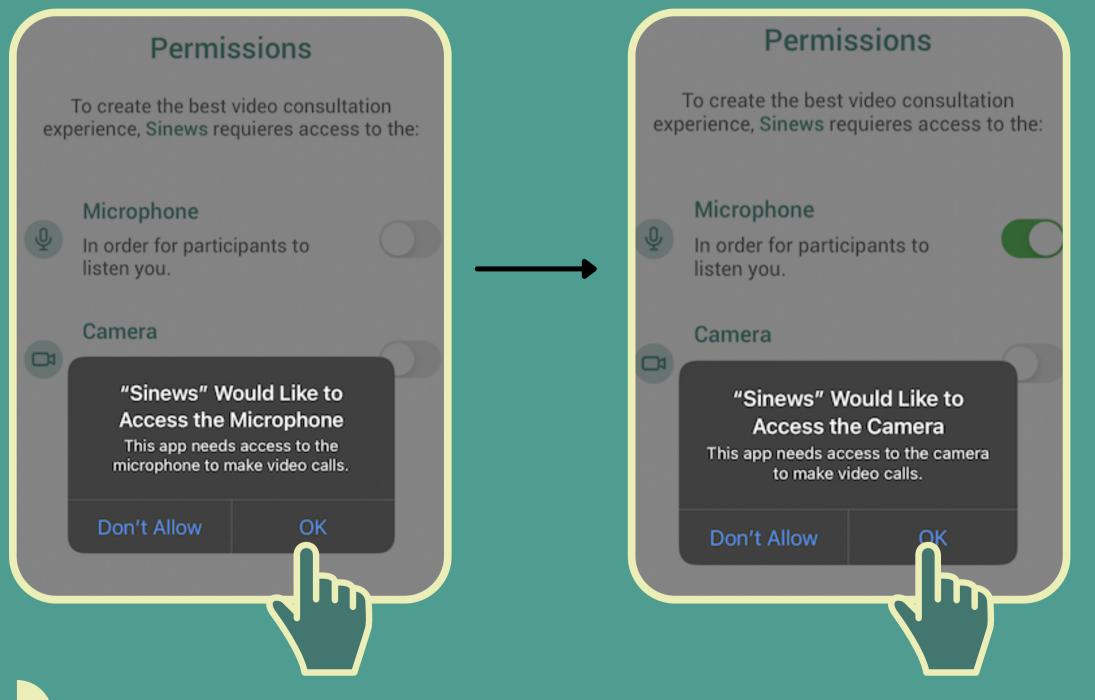


2.The Sinews app will open. You will need to accept the terms and conditions to use it if you haven't done it before:

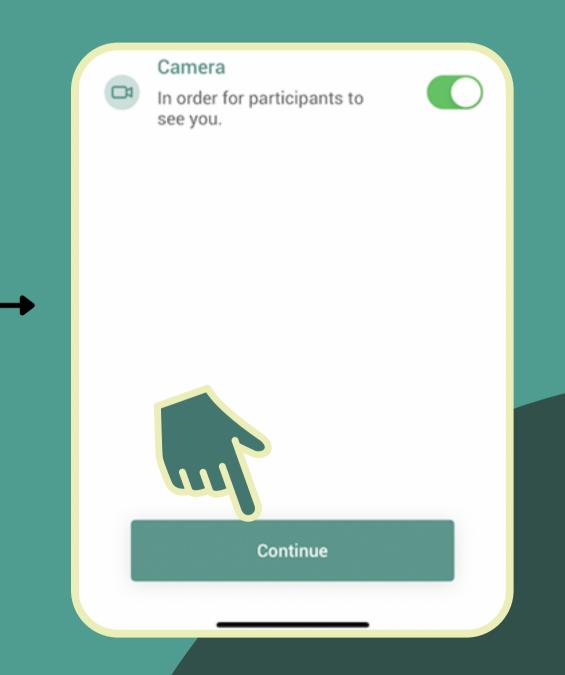




3. Go back to the SMS and open the link again to access the video consultation. The Sinews app will open again to request access to the microphone and camera on your device. You will only need to allow this once:



4. Once both permissions are successfully granted, please tap on "Continue" to access the video consultation



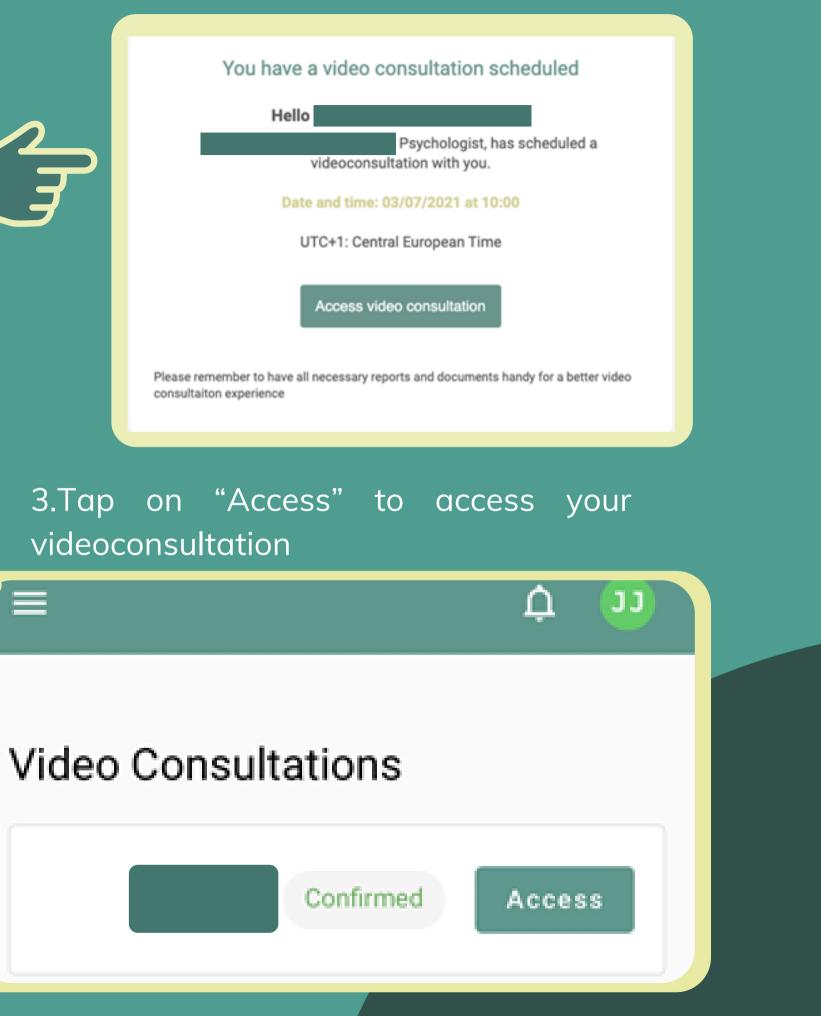


2ND METHOD: FROM THE CONFIRMATION EMAIL

1.Open the confirmation email and go to "Access Videoconsultation"

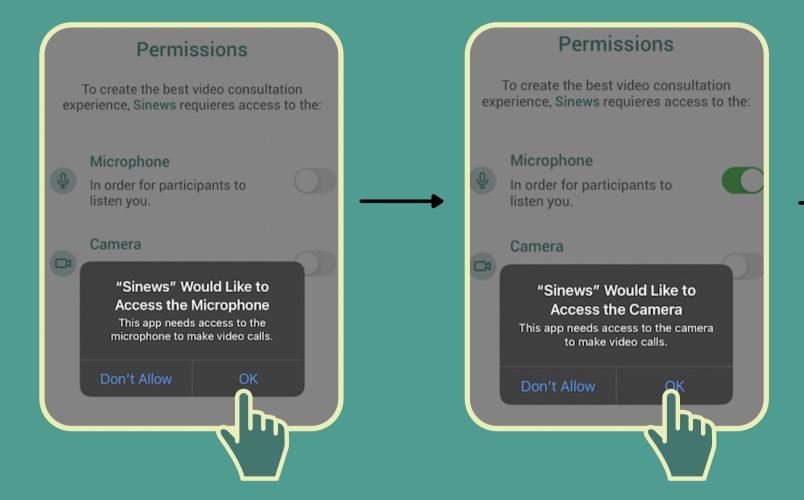
2.Log in to the Sinews platform

	S I N E W S
Sig	n In
Ema	ail
Pas	sword
	Shora
si	gn In
	Forgot Your Password?
	Don't have an account yet? Sign up



SINEWS

4. The Sinews app will open again to request access to the microphone and camera on your device. You will only need to allow this once. Once both permissions are successfully granted, please tap on "Continue" to access the video consultation



In case the application does not directly open the session, you can copy the code that you will see in the list of video consultations in your platform profile and enter it in the text box that you will see when you open the

app:

Videoconsultas	
miércoles, 30 de junio de 2021 18:00	Código: p731694sexx

B	Camera In order for participants to see you.	
	Continue	

